

BUSINESS RESPONSIBILITY REPORT

Annexure - E

SECTION A: GENERAL INFORMATION ABOUT THE COMPANY

| | |
|--|---|
| 1. Corporate Identity Number (CIN) of the Company | L27300HR1995PLC083037 |
| 2. Name of the Company | Sona BLW Precision Forgings Limited |
| 3. Registered and Corporate office address | Sona Enclave, Village Begumpur Khatola, Sector 35 Gurgaon HR 122004 |
| 4. Website | www.sonacomstar.com |
| 5. E-mail id | investor@sonacomstar.com |
| 6. Financial Year reported | 2020-2021 |
| 7. Sector(s) that the Company is engaged in (industrial activity code-wise) | Manufacture of motor vehicles, trailers and semi-trailers (NIC Code 2008: 2930) |
| 8. List three key products/services that the Company manufactures/provides (as in balance sheet) | Differential Gears, Differential Assembly and other gears |
| 9. Total number of locations where business activity is undertaken by the Company | 7 Locations |
| a) Number of International Locations (Provide details of major 5) | 3 locations in USA, Mexico, and China (Through Subsidiaries). Please refer complete list of locations available on the Company's website at www.sonacomstar.com |
| b) Number of National Locations | 4 locations (3 units in Gurgaon and 1 in Manesar, 1 unit in Pune and 1 unit in Chennai. Please refer complete list of locations available on the Company's website at www.sonacomstar.com |
| 10. Markets served by the Company - Local/State/National/International | All over India, Asia, North America, Europe, India and China |

SECTION B: FINANCIAL DETAILS OF THE COMPANY

| FINANCIAL DETAILS OF THE COMPANY | FY 2020-21 | FY 2019-20 |
|-----------------------------------|-----------------|-----------------|
| 1. Paid up Capital (INR) | 5729.80 million | 471.54 million |
| 2. Revenue from Operations (INR) | 7671.73 million | 5396.74 million |
| Other income (INR) | 767.20 million | 9.83 million |
| Total Turnover (INR) | 8438.93 million | 5396.74 million |
| 3. Total profit after taxes (INR) | 2269.19 million | 936.47 million |

4. Total Spending on Corporate Social Responsibility (CSR) as percentage of profit after tax (%)

INR 20.91 million was spend by the Company during the FY 2020-21 and INR 5 million was transferred to unspent CSR Account (2.03*%).

***Based on average net profit of the Company for last three financial years**

5. List of activities in which expenditure in 4 above has been incurred:

Sustainability, Technology, Promotion of Healthcare and Disaster Management.

SECTION C: OTHER DETAILS

| | |
|---|---|
| 1. Does the Company have any Subsidiary Company/ Companies? | Yes |
| 2. Do the Subsidiary Company/Companies participate in the BR Initiatives of the parent company? If yes, then indicate the number of such subsidiary company(s) | No. BR initiatives of the Company are limited to its own operations |
| 3. Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity/entities? [Less than 30%, 30-60%, More than 60%] | No. BR initiatives of the Company are limited to its own operations |

Business Responsibility Report

SECTION D: BR INFORMATION

1. Details of Director/Directors responsible for BR

(a) Details of the Director/Director responsible for implementation of the BR policy/policies

| No. | Particulars | Details |
|-----|-------------|-------------------------------|
| 1. | DIN Number | 07698495 |
| 2. | Name | Mr. Vivek Vikram Singh |
| 3. | Designation | Managing Director & Group CEO |

(b) Details of the BR head

| No. | Particulars | Details |
|-----|---------------|-------------------------------|
| 1. | DIN Number | 07698495 |
| 2. | Name | Mr. Vivek Vikram Singh |
| 3. | Designation | Managing Director & Group CEO |
| 4. | Telephone No. | +91-124-4768200 |
| 5. | Email-id | investor@sonacomstar.com |

List of Nine Principals

| | |
|------------------|---|
| Principle 1 (P1) | Businesses should conduct and govern themselves with ethics, transparency and accountability |
| Principle 2 (P2) | Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle |
| Principle 3 (P3) | Businesses should promote the wellbeing of all employees |
| Principle 4 (P4) | Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalised |
| Principle 5 (P5) | Businesses should respect and promote human rights |
| Principle 6 (P6) | Businesses should respect, protect, and make efforts to restore the environment |
| Principle 7 (P7) | Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner |
| Principle 8 (P8) | Businesses should support inclusive growth and equitable development |
| Principle 9 (P9) | Businesses should engage with and provide value to their customers and consumers in a responsible manner |

2. Principle-wise (as per NVGs) BR Policy/policies

(a) Details of compliance (Reply in Y/N)

| No. | Questions | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
|-----|--|---|----|----|----|----|----|----|----|----|
| 1. | Do you have a policy/ policies for | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 2. | Has the policy being formulated in consultation with the relevant stakeholders? | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 3. | Does the policy conform to any national / international standards? If yes, specify? * | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 4. | Has the policy being approved by the Board? Is yes, has it been signed by MD/ owner/ CEO/ appropriate Board Director? | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 5. | Does the company have a specified committee of the Board/ Director/ Official to oversee the implementation of the policy? ** | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 6. | Indicate the link for the policy to be viewed online? | https://sonacomstar.com | | | | | | | | |
| 7. | Has the policy been formally communicated to all relevant internal and external stakeholders? | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 8. | Does the company have in-house structure to implement the policy/ policies? | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 9. | Does the Company have a grievance redressal mechanism related to the policy/ policies to address stakeholders' grievances related to the policy/ policies? | Y | Y | Y | Y | Y | Y | Y | Y | Y |
| 10. | Has the company carried out independent audit/ evaluation of the working of this policy by an internal or external agency? *** | Y | Y | Y | Y | Y | Y | Y | Y | Y |

* The Whistle-Blower Policy, Code of Conduct, Prevention of Sexual Harassment Policy and Corporate Social Responsibility Policy are framed as per the requirements of the respective legislations of India.

** The Whistle-Blower Policy and Code of Conduct for Board and Senior Management, for Employees and Vendors are overseen by the Audit Committee of the Board of Directors of the Company and Corporate Social Responsibility Policy is overseen by the Corporate Social Responsibility Committee of the Board of Directors of the Company. Prevention of Sexual Harassment Policy is being overseen by Internal Complaints Committee (ICC) constituted under Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013. The grievance, if any, arising out of Whistle-Blower Policy, Code of Conduct and Prevention of Sexual Harassment Policy is being redressed by the respective committees which oversee them.

*** The Policies on Quality, Safety, Health and Environment are subject to internal and external audits as part of the certification process and ongoing periodic assessments. Other policies are periodically evaluated for their efficacy through Internal Audit mechanism.

(b) If answer to the question at serial number 1 against any principle, is 'No', please explain why:

Not Applicable

3. Governance related to BR

| | |
|--|--|
| (a) Indicate the frequency with which the Board of Directors, Committee of the Board or CEO to assess the BR performance of the Company. Within 3 months, 3-6 months, Annually, More than 1 year | Annually |
| (b) Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published? | Company has published Business Responsibility Report as part of Annual Report and which is available on Company's website at https://sonacomstar.com |

SECTION E: PRINCIPLE-WISE PERFORMANCE

| Principle No. | Description | Response |
|---|---|--|
| Principle 1: Businesses should conduct and govern themselves with | | ethics, transparency and accountability |
| 1.1 | Does the policy relating to ethics, bribery and corruption cover only the company? Yes/ No. Does it extend to the Group/Joint Ventures/Suppliers/ Contractors /NGOs/Others? | Yes, the Company has Anti-Corruption Compliance Policy, Whistle-Blower Policy, Code of conduct for the Board and Senior Management, Code of Conduct for Employees and Vendors. The above Policies encourage employees and the business partners to report any violation of the Code to the Company through various means. Currently, the above Policy doesn't cover the group and Joint Ventures, but the Company have separate policy for their vendors, suppliers and service providers to cover this principle. |
| 1.2 | How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof. | During the financial year under review, the Company has not received any stakeholder complaint. |
| Principle 2: Businesses should provide goods and services that are | | safe and contribute to sustainability throughout their life cycle |
| 2.1 | List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/or opportunities. | The Company along with its subsidiaries manufactures differential gears, conventional and microhybrid starter motors, BSG systems and EV traction motors for automotive sector. These products have insignificant social or environmental concern or risk. |
| 2.2 | For each such product, provide the following details in respect of resource use (energy, water, raw material etc.) per unit of product(optional): | The Company has established the 701.4 kW (238.6 kW at Gurgaon Unit-I, 220 kW at Gurgaon Unit-II and 242.8 kW at Manesar plant) the solar plant for the reduction of GHG emissions and saving energy by using electricity generated from the solar plant. The Company has also setup 13 water harvesting pits (4 pits at Gurgaon Unit-I, 1 pit at Gurgaon Unit-II, 4 pits at Gurgaon unit-III, 3 pits at Manesar plant and 1 pit at Pune plant) for water conservation. |

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| Principle No. | Description | Response | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|-------------|--|--|-----|--|------|--------|-----|----------------------------------|------|-------|-----|--|------|-------|-----|------------------------------------|-----|-----|
| 2.3 | <p>Does the company have procedures in place for sustainable sourcing (including transportation)?</p> <p>If yes, what percentage of your inputs was sourced sustainably? Also, provide details thereof.</p> | <p>Yes, The Company's supplier selection, assessment and evaluation process includes elements of sustainability. This includes initial supplier survey, continuous risk assessments and audits.</p> <p>100% inputs are sustainably sourced.</p> | | | | | | | | | | | | | | | | | | | | |
| 2.4 | <p>Has the company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work?</p> <p>If yes, what steps have been taken to improve their capacity and capability of local and small vendors?</p> | <p>Yes. The criteria for selection of goods and services is quality, reliability and cost, the Company conducts the supplier Programmes every year for enhancement of performance of the Vendors & Suppliers who meets our Quality, Cost, Delivery and Technological Expectations.</p> <p>The Company also have a manual of performance evaluation of the suppliers.</p> | | | | | | | | | | | | | | | | | | | | |
| 2.5 | <p>Does the company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%). Also, provide details thereof, in about 50 words or so</p> | <p>Yes,</p> <p>The Company has recycled 100% of its Hazardous & Non Hazardous waste product through authorized recyclers.</p> <p>The Company also setup 13 water harvesting pits for water conservation as mentioned in point 2.2.</p> | | | | | | | | | | | | | | | | | | | | |
| Principle 3: Businesses should promote the wellbeing of all employees | | | | | | | | | | | | | | | | | | | | | | |
| 3.1 | Please indicate the Total number of employees. | Total 1,937 employees (including 452 permanent employees) | | | | | | | | | | | | | | | | | | | | |
| 3.2 | Please indicate the Total number of employees hired on temporary/contractual /casual basis. | Total 1,485 employees as temporary/contractual /casual basis. | | | | | | | | | | | | | | | | | | | | |
| 3.3 | Please indicate the Number of permanent women employees. | 12 | | | | | | | | | | | | | | | | | | | | |
| 3.4 | Please indicate the Number of permanent employees with disabilities | 0 | | | | | | | | | | | | | | | | | | | | |
| 3.5 | <p>Do you have an employee association that is recognized by management?</p> <p>What percentage of your permanent employees is members of this recognized employee association?</p> | <p>Yes</p> <p>9.7% of permanent employee are members of the recognized association.</p> | | | | | | | | | | | | | | | | | | | | |
| 3.6 | Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year. | <table border="1"> <thead> <tr> <th>Sl. No.</th> <th>Category</th> <th>No of complaints filed during the financial year</th> <th>No of complaints pending as on end of the financial year</th> </tr> </thead> <tbody> <tr> <td>1.</td> <td>Child labour/ forced labour/ involuntary labour</td> <td>NIL</td> <td>NIL</td> </tr> <tr> <td>2.</td> <td>Sexual harassment</td> <td>NIL</td> <td>NIL</td> </tr> <tr> <td>3.</td> <td>Discriminatory employment</td> <td>NIL</td> <td>NIL</td> </tr> </tbody> </table> | Sl. No. | Category | No of complaints filed during the financial year | No of complaints pending as on end of the financial year | 1. | Child labour/ forced labour/ involuntary labour | NIL | NIL | 2. | Sexual harassment | NIL | NIL | 3. | Discriminatory employment | NIL | NIL | | | | |
| Sl. No. | Category | No of complaints filed during the financial year | No of complaints pending as on end of the financial year | | | | | | | | | | | | | | | | | | | |
| 1. | Child labour/ forced labour/ involuntary labour | NIL | NIL | | | | | | | | | | | | | | | | | | | |
| 2. | Sexual harassment | NIL | NIL | | | | | | | | | | | | | | | | | | | |
| 3. | Discriminatory employment | NIL | NIL | | | | | | | | | | | | | | | | | | | |
| 3.7 | What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year? | <p>PI put % for each category</p> <table border="1"> <thead> <tr> <th>Sl. No.</th> <th>Particulars</th> <th>Safety Training</th> <th>Skill Upgradation</th> </tr> </thead> <tbody> <tr> <td>(a)</td> <td>Permanent Employees</td> <td>100%</td> <td>95.4 %</td> </tr> <tr> <td>(b)</td> <td>Permanent Women Employees</td> <td>100%</td> <td>97.6%</td> </tr> <tr> <td>(c)</td> <td>Casual/Temporary/ Contractual Employees</td> <td>100%</td> <td>94.3%</td> </tr> <tr> <td>(d)</td> <td>Employees with Disabilities</td> <td>NIL</td> <td>NIL</td> </tr> </tbody> </table> | Sl. No. | Particulars | Safety Training | Skill Upgradation | (a) | Permanent Employees | 100% | 95.4 % | (b) | Permanent Women Employees | 100% | 97.6% | (c) | Casual/Temporary/ Contractual Employees | 100% | 94.3% | (d) | Employees with Disabilities | NIL | NIL |
| Sl. No. | Particulars | Safety Training | Skill Upgradation | | | | | | | | | | | | | | | | | | | |
| (a) | Permanent Employees | 100% | 95.4 % | | | | | | | | | | | | | | | | | | | |
| (b) | Permanent Women Employees | 100% | 97.6% | | | | | | | | | | | | | | | | | | | |
| (c) | Casual/Temporary/ Contractual Employees | 100% | 94.3% | | | | | | | | | | | | | | | | | | | |
| (d) | Employees with Disabilities | NIL | NIL | | | | | | | | | | | | | | | | | | | |

| Principle No. | Description | Response |
|---|--|--|
| Principle 4: Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalised | | |
| 4.1 | Has the company mapped its internal and external stakeholders? | Yes, the Company has mapped and identified external stakeholders, including disadvantaged, vulnerable and marginalised stakeholders. These stakeholders include employees, customers, NGOs and communities, dealers, suppliers, investors, media, government, regulators, peers and industry ecosystem. |
| 4.2 | Out of the above, has the Company identified the disadvantaged, vulnerable and marginalized stakeholders? | Yes, the Company has identifies the local rural community (where some of contractual labour also reside) as disadvantaged, vulnerable and marginalized stakeholders. |
| 4.3 | Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders. If so, provide details thereof. | The Company works with the local community to improve the standards of Govt Sr. Sec School by providing clean drinking water facility and create smart class for the underprivileged children. During the pandemic lockdown the company had taken initiative to distribute ration food provisions packets in the community, where marginalised people reside and this initiative was to mitigate the impact of lockdown. |
| Principle 5: Businesses should respect and promote human rights | | |
| 5.1 | Does the policy of the company on human rights cover only the company or extend to the Group/ Joint Ventures/Suppliers/Contractors/NGOs/ Others? | Yes, the policy extends to its Vendors, Supplier/ Contractors. |
| 5.2 | How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management? | During the year under review, the Company has not received any complaints from any stakeholders. |
| Principle 6: Businesses should respect, protect, and make efforts to restore the environment. | | |
| 6.1 | Does the policy related to Principle 6 cover only the company or extends to the Group/Joint Ventures/ Suppliers/Contractors/ NGOs/others. | The Company believes that its vendors and suppliers are key stakeholders in the business cycle. Their good Environment, Health & Safety (EHS) performance plays an important role in our business growth. The policy on environment extends to the suppliers and dealers through "Green Procurement Guideline for Substances of Concern Management". |
| 6.2 | Does the company have strategies/ initiatives to address global environmental issues such as climate change, global warming, etc? If yes, please give hyperlink for webpage etc. | Yes, The Company believes in sound and sustainable environmental practices. The Company is concerned about environment and its environment management Programme focus on protect the ecosystem. Some of the initiatives undertaken are briefly explained below: <ol style="list-style-type: none"> 1. In FY-21 6% more water conservations in comparison to FY-20. Followings are the Actions taken by the Company for conservation of waters: <ol style="list-style-type: none"> a) 100 % treated water used in cooling towers & horticulture purpose. b) R. O. waste water is used in flushing of the toilets. 2. Waste water treatment plants are operational in each plant of the Company. 3. Rain water harvesting pits have been set up in each plant of the Company. 4. CNG based truck have been procured for transportation to reduce the diesel consumption and reduction in fuel emission. <p>The Policy of the Company can be access at https://sonacomstar.com/</p> |
| 6.3 | Does the company identify and assess potential environmental risks? Y/N | Yes. We have identified the Environmental Risk i.e. Fire, Waste Water Treatment Plant Operation, Hazardous Waste storage & Disposal, Leakage and Spillage of hazardous chemicals. |

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| Principle No. | Description | Response |
|---|--|---|
| 6.4 | <p>Does the company have any project related to Clean Development Mechanism? If so, provide details thereof.</p> <p>Also, if Yes, whether any environmental compliance report is filed?</p> | <p>Yes, the Company continues to work towards development and implementation of climate changes mitigation project mainly through energy saving projects, water saving, waste reduction, recycling of waste and its re-use in the process under sustainability development.</p> <p>Yes, Compliance report has been duly filed by the Company to HSPCB.</p> |
| 6.5 | <p>Has the company undertaken any other initiatives on - clean technology, energy efficiency, renewable energy, etc.</p> <p>If yes, please give hyperlink for web page etc.</p> | <p>Yes, several initiatives on clean technology, energy efficiency, renewable energy and sustainability development have been taken like Generation of electricity through renewable resources and Installation of Solar capacity across plants & facilities.</p> <ol style="list-style-type: none"> 1. Renewable Footprint Expansion: To meet its energy demand through renewable power, the Company is consistently enhancing its renewable energy through Solar power plants. The cumulative installed Solar capacity across plants & facilities is 701.4 KW with the annual potential of reducing the 82.15 tonnes of CO2 emission. 2. The Company has implemented the Real Time Energy Management System (EMS) in its plants. The EMS system helps in monitoring and controlling energy consumption patterns and abnormal consumption, unwanted consumption patterns and identifying the areas for improvement. By implementing this initiative, the Company has been able to save more than 3 lakh units' energy per annum. 3. The Company across its plant has implemented the Energy Management System (EMS) as per ISO 50001. The implementation of EMS brought out several opportunities for improvement and managing the energy in a structured manner. 4. Variable frequency drive (VFD) installation in the equipment's having potential of optimized parameters to run without affecting output quality. Total 10 Equipment have been installed across plants where saving of power can be achieved through optimization of speed and frequency. 5. Installation of 701.4 KW solar power plant at manufacturing facilities |
| 6.6 | <p>Are the Emissions/Waste generated by the company within the permissible limits given by CPCB/SPCB for the financial year being reported?</p> | <p>Yes, all parameters are within the limits.</p> <p>Environmental monitoring has been conducted on regular intervals as per govt. guidelines.</p> |
| 6.7 | <p>Number of show cause/ legal notices received from CPCB/SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year.</p> | NIL |
| <p>Principle 7: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner</p> | | |
| 7.1 | <p>Is your company a member of any trade and chamber or association? If Yes, Name only those major ones that your business deals with:</p> | <p>Yes, the Company is a member of the following Chamber or Association.</p> <ol style="list-style-type: none"> 1. Confederation of Indian Industry (CII) 2. Automotive Component Manufacturers Association (ACMA) 3. Association of Indian Forging Industry (AIFI) 4. Gurgaon Chamber of Commerce and Industries (GCCCI) |
| 7.2 | <p>Have you advocated/ lobbied through above associations for the advancement or improvement of public good?</p> <p>If yes specify the broad areas (drop box: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy security, Water, Food Security, Sustainable Business Principles, Others)</p> | <p>The Company from time to time joined hands with associations for betterment and advancement of society at large.</p> <p>The Company has contributed in the area of education, skill development, sanitation, hygiene and promotion of health and wellbeing. Plantation on HSIIDC road side green area.</p> |

| Principle No. | Description | Response | | | | | | | | | | | | | | | | | | |
|--|--|---|---------|---------------------|--------------------------------|--|---|------|---|--|---|-------------------------|--|------|--|--------------------------|-----|---|--|------|
| Principle 8: Businesses should support inclusive growth and equitable development | | | | | | | | | | | | | | | | | | | | |
| 8.1 | Does the company have specified programmes/ initiatives/projects in pursuit of the policy related to Principle 8? If yes details thereof. | Yes The Company is committed to supporting various social causes and has been involved in Technology and Entrepreneur Development and Education. During the COVID-19 pandemic, the Company has provided critical medical equipment to healthcare providers and distributed food to the needy. | | | | | | | | | | | | | | | | | | |
| 8.2 | Are the programmes/ projects undertaken through in-house team/own foundation/ external NGO/ government structures/any other organization? | The programmes were undertaken through an external NGO and other organizations including the following: <ol style="list-style-type: none"> 1. Foundation for Innovation and Technology Transfer (FITT) of Indian Institute of Technology, Delhi (IIT-D) 2. Centre of Excellence for Research on Clean Air (CERCA) at Indian Institute of Technology, Delhi (IIT-D) 3. Indian Institute of Management, Ahmedabad (IIM-A), and 4. Kaushalya Foundation The Details of the above programmes have been mentioned in Annexure E of this Annual Report. | | | | | | | | | | | | | | | | | | |
| 8.3 | Have you done any impact assessment of your initiative? | No, as per Companies Act, 2013 it is not applicable to our Company. The Company has obtained the utilization certificates from the external NGO and the implementing organizations pertaining to the funds spent by them. | | | | | | | | | | | | | | | | | | |
| 8.4 | What is your company's direct contribution to community development projects- Amount in INR and the details of the projects undertaken. | During the financial year under review the Company has spend INR 20.91 million and INR 5 million was transferred to unspent CSR Account for ongoing project. Details of the Project are as under: <table border="1"> <thead> <tr> <th>Project</th> <th>Implementing Agency</th> <th>Amount Spend (in INR millions)</th> </tr> </thead> <tbody> <tr> <td>Collaboration with IIM-A for constructing a floor for technology business incubators</td> <td>Indian Institute of Management, Ahmedabad (IIM-A)</td> <td>10.5</td> </tr> <tr> <td>Partnered with FITT for innovations, which create safe, convenient and eco friendly mobility.</td> <td>Foundation for Innovation and Technology Transfer (FITT)</td> <td>5</td> </tr> <tr> <td>Building of smart class</td> <td>Govt. Sr. Sec. School, Begumpur Katola, Gurugram</td> <td>0.46</td> </tr> <tr> <td>Distribution of cooked meals, dry ration packets, essentials, meals, hygiene kits in various pockets of Localities/Villages/ Districts to the communities affected by Covid-19</td> <td>M/s Kaushalya Foundation</td> <td>4.5</td> </tr> <tr> <td>Installation of RO Systems for providing clean drinking water</td> <td>Govt. Sr. Sec. School, Begumpur Katola, Gurugram</td> <td>0.45</td> </tr> </tbody> </table> | Project | Implementing Agency | Amount Spend (in INR millions) | Collaboration with IIM-A for constructing a floor for technology business incubators | Indian Institute of Management, Ahmedabad (IIM-A) | 10.5 | Partnered with FITT for innovations, which create safe, convenient and eco friendly mobility. | Foundation for Innovation and Technology Transfer (FITT) | 5 | Building of smart class | Govt. Sr. Sec. School, Begumpur Katola, Gurugram | 0.46 | Distribution of cooked meals, dry ration packets, essentials, meals, hygiene kits in various pockets of Localities/Villages/ Districts to the communities affected by Covid-19 | M/s Kaushalya Foundation | 4.5 | Installation of RO Systems for providing clean drinking water | Govt. Sr. Sec. School, Begumpur Katola, Gurugram | 0.45 |
| Project | Implementing Agency | Amount Spend (in INR millions) | | | | | | | | | | | | | | | | | | |
| Collaboration with IIM-A for constructing a floor for technology business incubators | Indian Institute of Management, Ahmedabad (IIM-A) | 10.5 | | | | | | | | | | | | | | | | | | |
| Partnered with FITT for innovations, which create safe, convenient and eco friendly mobility. | Foundation for Innovation and Technology Transfer (FITT) | 5 | | | | | | | | | | | | | | | | | | |
| Building of smart class | Govt. Sr. Sec. School, Begumpur Katola, Gurugram | 0.46 | | | | | | | | | | | | | | | | | | |
| Distribution of cooked meals, dry ration packets, essentials, meals, hygiene kits in various pockets of Localities/Villages/ Districts to the communities affected by Covid-19 | M/s Kaushalya Foundation | 4.5 | | | | | | | | | | | | | | | | | | |
| Installation of RO Systems for providing clean drinking water | Govt. Sr. Sec. School, Begumpur Katola, Gurugram | 0.45 | | | | | | | | | | | | | | | | | | |

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| Principle No. | Description | Response |
|--|---|---|
| 8.5 | Have you taken steps to ensure that this community development initiative is successfully adopted by the community? Please explain | <p>The Projects undertaken at IIT-D and IIM-A are meant to encourage innovation and entrepreneurship. The progress of these Projects is periodically monitored and assessed. The Company also provides mentoring support to the teams involved in converting their innovation ideas into businesses. As these start-ups take off, they will create more employment opportunities and overall wealth for the Nation. Successful start-ups from this programme will inspire many more to embrace the route of entrepreneurship. The Company has plans to continue supporting innovation and entrepreneurship in the future as well.</p> <p>The Programmes are also aimed at creating a better future for the next generation through the promotion of environmentally friendly mobility and clean air. These Programmes will have a long-term effects on the wellbeing of the community at large.</p> |
| Principle 9: Businesses should engage with and provide value to their customers and consumers in a responsible manner | | |
| 9.1 | What percentage of customer complaints/consumer cases are pending as on the end of financial year. | There are no complaints pending for redressal the Company has a robust system for addressing customer complaints, which are resolved promptly. |
| 9.2 | Does the company display product information on the product label, over and above what is mandated as per local laws? | No, the Company display product information as required under applicable laws. [The Company is majorly supplying to OEM customers and the packed commodities rules are not applicable. The Company does make the basic disclosures while supplying to its OEM customers. |
| 9.3 | Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behaviour during the last five years and pending as on end of financial year. If so, provide details thereof. | No case has been filed by any stakeholder against the Company regarding unfair trade practices, irresponsible advertisement and/or anti-competitive behavior during the last five years and pending as at the end of the financial year. |
| 9.4 | Did your company carry out any consumer survey/consumer satisfaction trends? | Yes, regular feedback is received from the customers and corrective actions are taken. The Company's endeavor is to achieve the highest level of satisfaction and perform their operation accordingly. The Company has received various awards from the customers, which are mentioned in the Annual Report. |